

Accessing Recommendation Letter (Commercial Lines)

1

When a recommendation letter is available, the agent will receive notification via email. Clicking on the link in the email will direct you to the login page. Once you've signed in, you will be redirected to the Loss Control report page.

Subject: Donegal Insurance Group Loss Control Recommendations

Donegal Insurance Group

Daily Notice

Loss Control Recommendations

The following are your agency's new loss control recommendations.

Policy/Account	Policyholder Name	Recommendation Type	Date First Letter Generated
	:	N/A	05/16/2024

CLICK HERE
to access the agency reports on the Donegal Insurance Group web site.

Please do not reply to this message. Replies to this message are routed to an unmonitored mailbox. If you have any questions please contact Loss Control at 1-800-877-0600 x7218.

2

When you run the report, you will see a table of current loss control recommendations for all policies/accounts within the agency.

Showing 1 to 6 of 6 entries

Policy Number	Billing Account	Insured Name	Type	Generated	First Follow Up	Response Received	Follow Up Status
				03/12/2024			None
CPJ 8858268	20324083	EPOQ FORMS TEST - MI		02/23/2024			None
CPJ 8858268	20324083	EPOQ FORMS TEST - MI		02/23/2024			None
CPJ 8858268	20324083	EPOQ FORMS TEST - MI		02/23/2024			None
	20322117	Not Available		02/13/2024			None
1002041829	20265323	testing 15783 -1b	MANDATORY	09/06/2023	09/06/2023		Waiting

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Once here, click on the billing account or policy number to get directed to the corresponding details for the account/policy.

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Dashboard
Make a Payment
Resources
Reports
Report a Claim

Quoting

WritePro^{2.0}

WriteBiz

Tools

- > VIN Lookup
- > VIN Report
- > eSignature Manager
- > Protection Class Lookup
- > Commercial Marketing Appetite

Billing Account

[View All on One Page](#)

Details	Invoices	Payments	Refunds	Installments	Activity	Documents
Account Balance:	\$1,005.98	Segment:	Commercial			
Amount Due:	\$1,005.98	Insured:				
Due Date:	03/15/2023		1195 RIVER RD			
Amount Billed:	\$1,005.98		MARIETTA PA 17547			
Unapplied:	\$0.00		888-777-5487			
Billing Delivery:	Mail					

Make a Payment

Policies

Policy Number/Type	Policy Term	Status	Payment Method/Plan	Billed To	Premium	Balance
1002055067 Business Owners	06/15/2023-06/15/2024	Canceled: 06/15/2023	Paper Billing Full Pay	PNC BANK NA	\$0.00	\$0.00
1002055070 Commercial Auto	02/16/2023-02/16/2024	Canceled: 04/03/2023	Paper Billing Monthly	Collections	\$922.00	\$922.00
1002055071 Commercial Umbrella	06/15/2023-05/19/2025	Canceled: 07/04/2023	Paper Billing Full Pay	Collections	\$35.00	\$35.00

Enter a Policy, Name, Zip, Billing Account, or Claim

> Advanced Search

Billing Questions

800-877-0600, press 8
M-F 8 AM - 6 PM ET
billinginfo@donegalgroup.com

Policy

[View All on One Page](#)

Details	Billing	Activity	Documents	Claims	Coverages	Forms
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Policy information as of: 05/20/2024

Policy Status:	Canceled	Insured				
Policy Type:	BOP	Account:	(View Billing Details)			
Policy Term:	03	Insured:	testing 15783 -1b			
Premium:	\$263.00		(View Insured Details)			
Effective Date:	07/12/2023	Agency:				
Expiration Date:	07/12/2024					
Term:	Annual					
Coverage Provided By:	Donegal Mutual Insurance Company	(View Agency Details)				
Risk State:	MI					
Audit Status:	Completed					
Policy Delivery:	Mail					

Policy Terms:

Effective Date	Expiration Date	Term #	Term Status	Claims	Account #
07/12/2023	07/12/2024	3	CANCELED: 07/20/2023	No Claims	
07/12/2023	07/12/2024	2	CANCELED: 07/12/2023	No Claims	
07/12/2022	07/12/2023	1	EXPIRED	No Claims	-----

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Once on the details page, navigate to the documents tab and the Loss Control Recommendation Letter will be in the table. From there, the user can click the link to view the document with options to print/download as well.

Billing Account

[View All on One Page](#)

Details	Invoices	Payments	Refunds	Installments	Activity	Documents
Billing Documents						
Issue Date	Description					
03/12/2024	Loss Control Recommendation Letter					
05/24/2023	Statement					
03/24/2023	Correspondence					
02/21/2023	Statement					

Policy

[View All on One Page](#)

Details	Billing	Activity	Documents	Claims	Coverages	Forms
Policy information as of: 05/20/2024						
Policy Documents						
Show all rows ▾						
Issue Date	Description					
09/09/2023	Correspondence					
09/06/2023	Recommendation Letter					
09/06/2023	Recommendation Letter					

NOTE: These letters will NOT be in the correspondence tab in the dashboard for an agent. The way to access these letters is only through the Loss Control Report or if an agent is already on the details for the account or policy. If there are cases where the Loss Control Report shows both the policy and account number, the agent may need to access both policy and account documents in order to find the Recommendation Letter. It may only be available under the policy or account.

The loss control services provided by Donegal Mutual Insurance Company and its affiliates (“Donegal”) are intended to assist policyholders in managing and reducing potential risks and hazards that could lead to loss or damage. These services are advisory in nature and are offered as a courtesy to help our clients create safer working environments. Disclaimers and Limitations of Services:

No Warranty: The recommendations, suggestions, or guidance provided by our loss control representatives are based on general industry standards and practices. Donegal does not warrant or guarantee that compliance with these recommendations will prevent any specific loss, damage, or injury.

Not a Substitute for Legal or Professional Advice: Our loss control services are not a substitute for legal advice, engineering assessments, or other professional services. Policyholders should consult with qualified professionals for specific advice tailored to their operations.

Policyholder Responsibility: It is the responsibility of the policyholder to implement any loss control recommendations and to ensure compliance with all applicable laws, regulations, and standards. Failure to do so may result in uncovered losses or other consequences as outlined in the policy terms.

No Liability: Donegal assumes no responsibility or liability for any loss, damage, or injury arising out of the use of, or reliance upon, the loss control services provided. The policyholder assumes full responsibility for any decisions made based on the information and recommendations provided by Donegal.

No Modification of Policy Terms: The provision of loss control services does not modify or waive any terms, conditions, exclusions, or limitations of the insurance policy. The policyholder’s coverage is governed solely by the terms and conditions of the policy issued by Donegal.